

Thank you for choosing J. O. Agyapong Company Ltd for your security door, local doors, handles, and locks needs. We are committed to providing high-quality products and exceptional customer service. Please take a moment to review our refund policy for goods that are explicitly designated as non-returnable.

1. Non-Returnable Goods:

All products sold by J. O. Agyapong Company Ltd fall under the category of non-returnable goods. This includes, but is not limited to, the following:

- Customized or specially ordered items
- Local and security doors
- Locks and handles
- Items explicitly marked as non-returnable on the invoice.

2. Refund Eligibility:

As these items are non-returnable, they are not eligible for refunds, exchanges, or store credits. We strongly recommend that customers carefully review product specifications and consult with our sales team to ensure that the selected items meet their specific requirements before making a purchase.

3. Damaged or Defective Items:

If you receive a damaged or defective item, please contact our customer service within [number of days] days of receiving the product. We will work with you to promptly address the issue. Clear photographs of the damaged or defective item, along with your order number, will expedite the resolution process.

4. Cancellation Policy:

Cancellation requests for non-returnable goods can only be accommodated if the order has not yet been processed or shipped. Once an order has been processed, it cannot be canceled.

5. Contact Information:

For any questions regarding our refund policy, please contact our customer service team at 0302913939 or sales@joagyapongltd.com.

J. O. AGYAPONG COMPANY LTD

Location: Spot M Junction, Beside ZEN Fuel Station

Contact: +233(0)302913939/ +233(0)505933054

WhatsApp: +233(0)505919476

Website: www.joagyapongltd.com

Twitter: J.O.AGYAPONG COMPANY LTD

Instagram: J.O__AGYAPONG_COMPANY_LIMITED

Facebook: J.O.AGYAPONG COMPANY LIMITED

We reserve the right to modify this refund policy at any time without prior notice. Please review our website for the most up-to-date information.